

Bluechip Computer Systems LLC

MANAGE
YOUR
BUSINESS
WITH US



bluechip
COMPUTER SYSTEMS



About Us

BlueChip Computer Systems is a system integration company, Started in 2012 with 5-person, Now having 7 branches with 200+ Employees, Served 2,500+ Satisfied Customers and Delivered 1000+ projects



Reliable

We believe in building and maintaining long term relationships with all our clients.



Solutions Provider

We endeavor to offer you best solutions in order to acquire your maximum satisfaction.



Experience

We are well experienced in solving problems of complex system integration



Affordable

We have provided best plus affordable services to our customers.

Business Practices

System Integration

Data Centers

IT Infrastructure

Private Cloud

Virtualization

IT Security

Hybrid Infrastructure

Managed Service

IT Infra. Management

Cloud Infra. Management

Desktop Management

Security Audit

IT Consultancy

Break Fix Services

Cloud Services

Backup Services

DR Services

Public Cloud

Hosting

Microsoft 365 Migration

Cloud Migration

Google Suite

ELV

CCTV

Structure Cabling

Fiber Pooling

Access control Systems

DC / Server Room Setup

Unified Communication

IP Telephony

Video Conferencing

Microsoft Teams

Zoom

Managed Services includes

24/7 Monitoring and Support

- Continuous oversight of IT systems to detect and resolve issues before they impact operations. Provides round-the-clock technical support to address any problems that arise.

Infrastructure Management

- Management of servers, network devices, and storage systems to ensure they are functioning optimally. Includes tasks such as configuration, updates, and troubleshooting.

Help Desk Services Data

- A dedicated support team available to assist with end-user issues, such as software problems, hardware malfunctions, and general IT inquiries.

Backup and Recovery

- Regular backups of critical data and systems to prevent loss due to failures, disasters, or cyber-attacks. Includes strategies for quick recovery and restoration.

Security Management

- Implementation of security measures such as firewalls, antivirus software, and intrusion detection systems to protect against cyber threats.
- Regular security assessments and updates are also part of this service.

Network Management

- Overseeing and optimizing network performance, including managing routers, switches, and connectivity to ensure reliable and efficient communication within and outside the organization.

Cloud Services

- Management of cloud-based applications and services, including cloud storage, computing resources, and virtual environments. Facilitates scalability and flexibility in IT operations.

Software Management

- Installation, updating, and licensing of software applications to ensure they are current and functioning correctly. Includes managing software conflicts and compatibility issues.

Compliance and Reporting

- Ensuring that IT practices comply with industry regulations and standards. Provides regular reports on system performance, security status, and service metrics.

Benefits of having Managed services

Cost Efficiency

- Reduces the need for a large in-house IT team and associated costs, such as salaries and training. Often offered on a subscription-based model for predictable budgeting.

Expertise

- Access to a team of IT professionals with specialized skills and knowledge, ensuring high-quality service and support.

Proactive Management

- Focuses on preventing issues before they occur rather than reacting to problems, leading to fewer disruptions and improved system reliability.

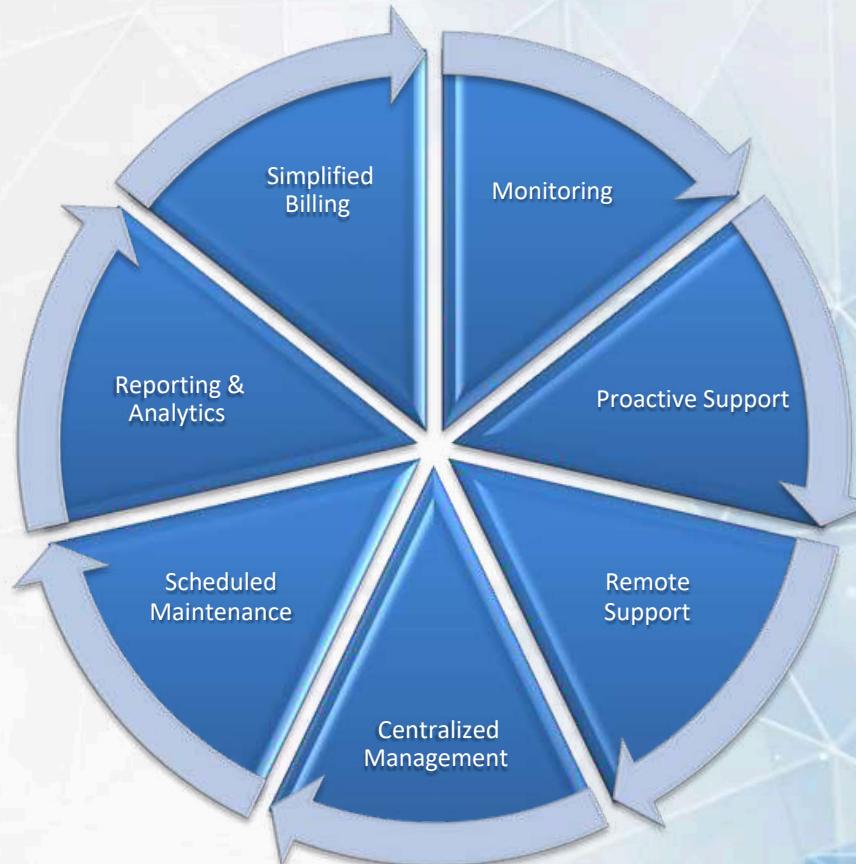
Scalability

- Services can be scaled up or down based on the organization's needs, allowing for flexibility as the business grows or changes.

Focus on Core Business

- Enables internal teams to concentrate on core business functions and strategic initiatives, rather than dealing with day-to-day IT issues.

Managed Services Lifecycle



Managed Services Offerings



Infrastructure Management Services

- IT Helpdesk Services
- Network monitoring
- Data Center Management
- Cloud / SaaS Management
- Configuration Management
- Security Patching
- Password Management
- End User Support Services
- Mobile device Management
- IT Asset Management



Remote Managed Services

- Network Operation Center
 - Remotely Desktop / Server and Network Management
- Security Operations Center
 - Information Security Surveillance Services
 - Security Device Lifecycle Management
 - Security Consulting & Professional Services



Technical Support Services

- On-Site Incident Based Support
- Carry-In Support
- RMA / Part Logistics
- Part Replacement Services

MANAGED SECURITY SERVICES



24/7 Monitoring and Incident Response:

Continuous surveillance of network and systems to detect and respond to security incidents in real-time.



Threat Detection and Prevention:

Implementation of advanced tools and techniques to identify and block potential threats, such as malware, phishing attacks, and unauthorized access.



Vulnerability Management:

Regular scanning and assessment of systems for vulnerabilities and weaknesses, with timely remediation and patch management.



Security Information and Event Management (SIEM):

Aggregation, analysis, and correlation of security data from multiple sources to provide actionable insights and alerts.



Firewall and Intrusion Prevention System (IPS) Management:

Configuration and management of firewalls and IPS to protect against network intrusions and unauthorized access.



Compliance Management:

Assistance with meeting regulatory requirements and industry standards, ensuring that security practices align with legal and compliance obligations.



Reporting and Analytics:

Regular reports and dashboards providing visibility into security posture, incidents, and trends, helping organizations make informed decisions.

Benefits of Managed Security Services

Expertise:
Access to specialized knowledge and advanced security technologies.

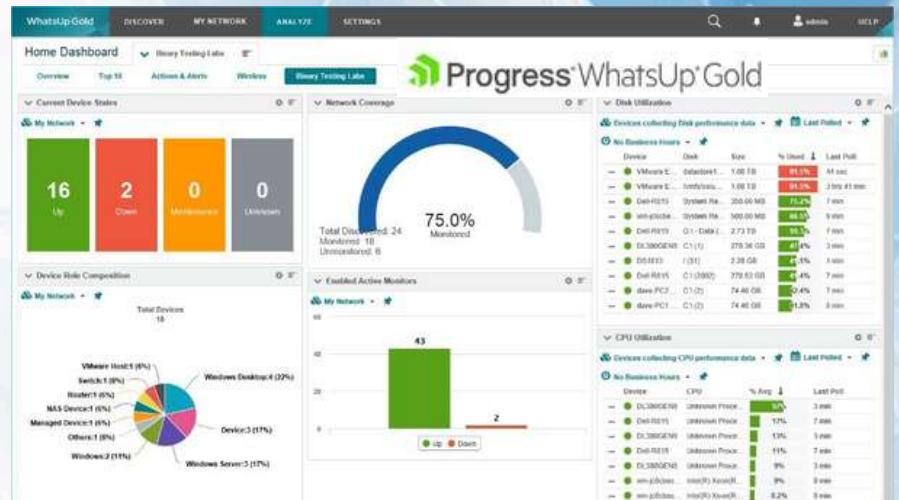
Cost-Effective:
Reduces the need for in-house security staff and infrastructure.

Proactive Protection:
Continuous monitoring and proactive threat management.

Scalability:
Flexibility to adjust services as the organization's needs evolve.

MONITORING TOOLS

PAESSLER
PRTG



N-ABLE

Preventive Maintenance



Real time health checks (e.g., event log, disk space, CPU monitoring)



Patch Management, Anti Virus Update



Back-up verification



Configuration and Change management



Consulting recommendations



Compliance Monitoring



Updates to address system security vulnerabilities

Where Can We Help You?

- **IT Cost Savings**

- A Proactive hardware and software maintenance, patching and updating process to eliminate high emergency repair costs

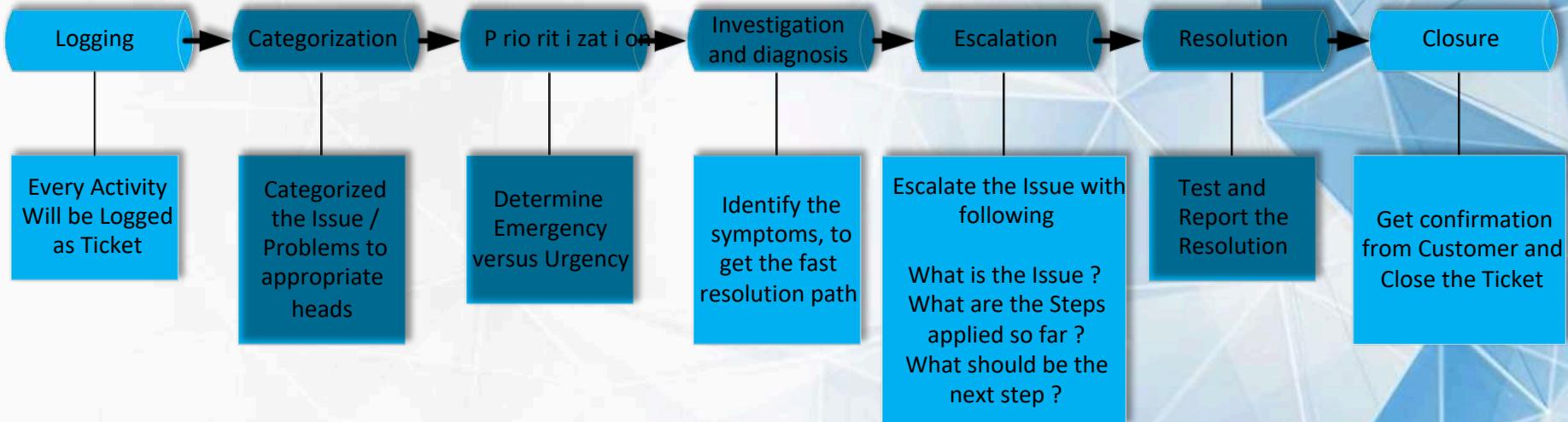
- **Ability to Budget for IT Costs**

- A Fixed-Fee Proactive IT Support Plan

- **Mitigate Business Risk**

- An effective Data Protection plan and process
- Monitor and manage regulatory Compliance needs
- Business Continuity Planning in the event of Disaster

Ticket Handling



Our Partnership

ICT Infrastructure	      
CloudSolution	   
GatewaySecurity Solution / Firewall	    
E-Mailand End Point Security	     
Storage Systems	     
Backup & DR	       
Networking / Wi-Fi	     



Our Existing Clients



Care first. NAOS





**IF YOU ARE
INTERESTED IN
KNOWING MORE AS
TO HOW BLUECHIP
COMPUTER
SYSTEMS CAN HELP
YOU BETTER**

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